

## New Seasonal Retail Rates for Cumberland Electric Membership Corporation

Beginning April 1, 2011 there will be two big changes to CEMC's energy rates:

(1) Rates will have a seasonal energy component. That is, metered kWh will have a different cost associated with the seasons. This change reflects the wholesale (TVA) cost of power during the different times of the year.

Seasons: Summer (June - September) Winter (December - March) Transition (April, May, October, November)

(2) Rates will be realigned to reflect fuel and non-fuel components. Many of you are already familiar with the TVA Monthly Fuel Cost Adjustment (FCA) presented on our statement. In the new rates, a portion of the energy charge (Base Fuel) will move to the TVA FCA. We will discuss more about fuel and non-fuel charges on the back of next month's bill.

(We invite you to visit our website at [www.cemc.org](http://www.cemc.org) and read the rate change articles to obtain all of the new rates and more information about the rate change. Information will also be available in the April issue of The Tennessee Magazine.)

The Customer Charge is the amount of a monthly bill assessed to cover the fixed costs of providing electric service regardless of sales. The Cost of Service studies used to determine the amount of these fixed costs are approved by TVA.

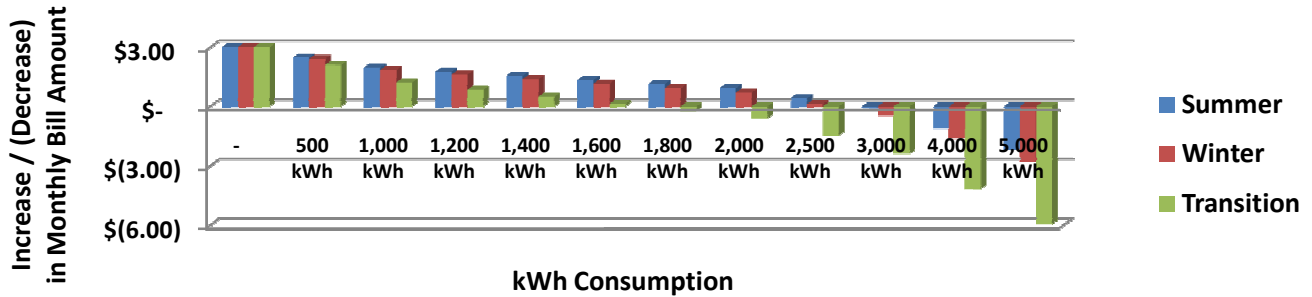
The new April 1st residential rates and small commercial rates are listed in the table below. The previous rates are also listed for comparison. Please note that the Customer Charge increased and the energy charge decreased.

Residential Rates					GSA - 1 Rates (Small Commercial)				
<u>April 1, 2011</u>	Summer	Winter	Transition	Customer Charge	<u>April 1, 2011</u>	Summer	Winter	Transition	Customer Charge
Base Energy / kWh	\$0.06496	\$0.06484	\$0.06420		Base Energy	\$0.07404	\$0.07392	\$0.07328	
Base Fuel / kWh *	\$0.01967	\$0.01967	\$0.01967		Base Fuel *	\$0.01940	\$0.01940	\$0.01940	
Total	\$0.08463	\$0.08451	\$0.08387	\$20.00	Total	\$0.09344	\$0.09332	\$0.09268	\$32.50
<u>Prior to April 1, 2011</u>					<u>Prior to April 1, 2011</u>				
Energy / kWh	\$0.08566	\$0.08566	\$0.08566	\$17.00	Energy / kWh	\$0.09389	\$0.09389	\$0.09389	\$31.00
(*The TVA monthly FCA amount will be added to Base Fuel)					(*The TVA monthly FCA amount will be added to Base Fuel)				

### How will this rate change affect your monthly residential statement amount?

The graph below will give you an idea of how much your statement will change .

(TVA Monthly FCA not included)



**Cumberland EMC, proudly serving our members since 1938.**  
 "Cumberland EMC is committed to providing dependable, affordable, electric service through the expertise and dedication of competent leadership and a well-trained and responsive workforce."



#### Past Due Account Information

Balances not received by the due date are subject to a 5% penalty.  
 Should you dispute the responsibility for or accuracy of these charges, you may contact CEMC, 1-800-987-2362 and request a hearing.

#### Service Fees

Trip Charge \$20.00	Returned Check Charge \$35.00
<u>Reconnect Fee Regular Meter</u>	<u>Reconnect Fee C/T Meter</u>
Business Hours \$55.00	Business Hours \$85.00
After Hours \$95.00 *	After Hours \$220.00*

\*10:00pm-7:00am add additional \$200.00  
 (If you make a payment to be reconnected after hours, call 1-800-987-2362 then press (1) and leave a message.)

#### Energy Assistance Agencies

<b>Cheatham County</b> MCAA 615-792-3632 Bethesda Center 615-792-1389	<b>Montgomery County</b> Community Action 931-648-5774 Urban Ministries 931-648-9090
<b>Robertson County</b> MCAA 615-384-1086 Cope 615-384-1465	<b>Stewart County</b> Highland Rim 931-232-5184 Good Samaritan 931-232-5956
<b>Sumner County</b>	
MCAA 615-452-7570 Gallatin Cares 615-452-5732	Goodlettsville Cares 615-859-4706 Portland Cares 615-325-7805 Hope Center (White House) 615-672-0298